



Newcastle Coal

INFRASTRUCTURE GROUP

COAL EXPORT TERMINAL
KOORAGANG ISLAND, NEW SOUTH WALES



COMMUNITY NEWSLETTER
SPRING 2018



CEO Message

Welcome to our last edition of the NCIG Community Newsletter for 2018. As we approach the festive season, this provides us with an opportunity to look back over the past 12 months. 2018 has seen us continue to service our customer's needs, ensure we keep our people safe and manage our impacts on the environment, all while contributing economically and socially to our local community.

Recently we have seen a modest increase in coal exports from Australia, including the Hunter region, taking over iron ore as the most valued export commodity for the country. This confirms the relevance of coal to the global energy market and highlights the importance of the Port of Newcastle in meeting Asia's growing energy needs.

As well as the continuing global significance of the coal trade, it is important to reflect on the contribution that coal exports make to the local economy. This contribution was reaffirmed through the release of our 2018 Sustainability Report. In FY18, NCIG contributed \$48 million to the Hunter region and \$55 million to NSW economy. The report also highlights the importance of stakeholders to NCIG – our people, customers, community, suppliers and government counterparts. All are of equal importance to NCIG and are integral to the way we operate.

I am particularly proud of the relationships NCIG continues to build with local community groups. Earlier this month, we hosted our most recent recipients of the Community Support Program at our terminal. We have pledged funding to support another 11 community groups for 12 separate projects spanning our focus areas of environment, people, education and health. What continues to impress me is the commitment and dedication of these groups to service our local communities and to make our local area a safer, healthier and more enjoyable place to live.

We look forward to 2019 and the opportunities and challenges it brings, as we aim to be a leading coal export terminal through our focus on people, processes, plant and performance. I hope that you enjoy reading through our final newsletter for the year, and remember, we are always keen to discuss any questions you may have about our operations.

From everyone at NCIG, we wish you a safe and enjoyable festive season with your friends and family.

Aaron Johansen | CEO

NCIG spins the wheels for kids in need

A strong team of Newcastle Coal Infrastructure Group employees donned a different kind of hi-vis in their effort to help raise money for Variety the Children's Charity at the annual Spin 4 Kids charity fundraiser.

The spin cycle event saw 40 teams made up of local businesses, groups and other charity organisation come together to not only spin for kids of the Hunter but to also spin to win.

NCIG put their stamina to the test during the 6-hour spin cycle event, rotating time on the bike to ensure they kept up with some impressive teams such as Balance and Hit1069 FM.

Jason Bourke, Variety's Head of Regional Development, was thrilled with the turn out despite the wet weather, and credits NCIG's Community Support Program for making the event such a great success.

"A huge thank you to NCIG from all of us at Variety for their support of Spin 4 Kids. The day was a huge success and helped us raise over \$55,000, which will help to support our work for sick and disadvantaged kids in Hunter," he said

"With NCIG's support we were able to dial up our promotional efforts this year and get a record number of teams involved."

As major sponsors of the event, the pressure was on the NCIG riders! But the team didn't disappoint taking out 3rd overall at the event.



Welcome to Shorebirds

The start of Spring signals new beginnings and every year Hunter Bird Observers Club are hopeful their Welcome to Shorebirds promotion will bring with it a renewed hope for the future of shorebirds in the Hunter Region.

Around 40 people attended the annual event at Stockton sandspit hosted by Conservation Volunteers Australia, including National Parks, Newcastle Coal Infrastructure Group and community members. The event aims to highlight the risk to the critically endangered Eastern Curlew and Curlew Sandpiper and the effort being taken to conserve these species.

The Curlew also attended in great numbers with around 104 of them present to be counted. These figures were then uploaded to a national database to help manage and hopefully track an increase in numbers.

Hunter estuaries are hot spots for the shorebirds, with their home's being tidal wetlands around the Port of Newcastle.

The decline of the shorebirds is mainly due to the vanishing ecological community, coastal saltmarsh, which reduces feeding areas available for these birds. This has seen them listed as critically endangered due to their fast rate of decline, with a 40% loss over the last 4 years.

NCIG are working side by side with local groups to restore migratory shorebird habitat. Over 24 hectares on Ash Island in the Hunter Wetlands National Park have been restored, with critically endangered Curlew Sandpiper and Whimbrel seen within two weeks of the construction of the new habitat.

This work in restoring wetland habitat on Ash Island was the first of its type and scale conducted in Australia, and perhaps the Southern Hemisphere, which saw NCIG named as one of a select number of recipients from around the world in the 2018 PIANC Working with Nature Awards.



NCIG Planner a big Bee-liever

When he's at work, Brett Mills is NCIG's dedicated Maintenance Planner, caring for the equipment that makes NCIG operate. Outside of work, Brett is still caring for an operation, but it's one of a very different nature!

For the past two years, Brett has built a bee kingdom with an impressive hive called home to over 20,000 bees.

What started out as a hobby to help propagate his passionfruit vines has turned into a passion of reward and preservation for Brett.

"I immediately saw the all-year-round benefits the bees were having on my passionfruit supplies, then on my strawberry supplies, so I thought if I keep the bees happy and content, they'll continue to work their magic in my garden," Brett said.

His current bee population provides Brett with ongoing fresh honey and bees wax which he uses to make candles for friends. He is also a member of the Botanical Garden's Bee Society – working with the Garden's staff and other bee enthusiasts to steer-off bee related diseases and help other bee populations thrive.

"I'm really proud that NCIG supports the Botanical Garden's. It's nice to know that at home I'm doing my small part to preserve the bee population, and at work I also get to contribute on a larger scale thanks to NCIG's commitment to the community."

When asked if he has ever been stung Brett's response is finite: "I don't have an epipen at home and at work for nothing!"

Quick Fact: Did you know a bee keeper only needs to attend to his hive every four weeks in the Summer and 8-10 weeks in the winter. A constant water supply (Brett uses a baby bath) and a protective area is all they need to thrive!





NCIG Bounce it off

It is the time of year we're likely to indulge that little too much, with industry experts saying it's likely we'll pile on an additional 1.75kg over the festive season. But staff at NCIG have jumped ahead of the game, having just completed a successful Bounce Challenge, with the 108 participants losing exactly that figure on average - 1.75kg!

This year the challenge focused on reducing sugary drinks and replacing them with the best source of hydration - good old fashioned water. The initial survey of employees and contractors showed that on a weekly basis, they consumed 24 teaspoons per week of sugar from sugary drinks. To entice more water drinking, NCIG deployed more than 400 reusable drink bottles to help the challenge participants overcome their sugary drink obsession.

In addition to tackling sugary drinks, participants were also encouraged to assess their current lifestyle choices and make improvements around exercise and nutrition.

Over 75% of NCIG employees participated in the challenge with the individual winners losing over 10% each in body fat. But the site crews were not going to be outdone with the winning contractor team RCR Energy losing an average of 5.3% and NCIG's Maintenance 1 team, an average of close to 4%.

Losing as little as 5% body fat not only improves your health, it reduces your risk of chronic diseases like type 2 diabetes by 43% while also improving your quality of life... not to mention they can enjoy all the trimmings now without too much concern. But in moderation of course!

Sustainability Report

NCIG has firmly cemented its importance to the Hunter region after releasing its 2018 Sustainability Report at the end of November.

The Report gives an overview of operational performance along with NCIG's contribution to the social and environmental wellbeing of the Hunter community.

Structured around the importance of stakeholders, the report highlights several key milestones achieved by NCIG throughout the reporting period, including:



53.4 MT
LOADED ONTO
544 VESSELS



\$47.9
MILLION
SPENT ON GOODS &
SERVICES IN HUNTER



OVER 170
LOCAL
CONTRACTORS &
SUPPLIERS ENGAGED
BY NCIG



ONLY 2%
STAFF TURNOVER
& **2.7%**
ABSENTEEISM



67%
REDUCTION IN
TOTAL INJURIES
(lowest recorded
since operations
commenced)



ISO14001
& **AS4801**
ACCREDITATION
MAINTAINED



ZERO
REPORTABLE
ENVIRONMENTAL
INCIDENTS UNDER
LEGISLATION



\$250,000 +
DONATED TO LOCAL
COMMUNITY, NFP,
CHARITY & SPORTING
ORGANISATIONS



ZERO
MAJOR NON-
COMPLIANCES
AGAINST APPROVAL
OR LICENCE
CONDITIONS

NCIG CEO Aaron Johansen said the report demonstrates the commitment the company has to sustaining operational excellence.

"Our approach to sustainability has matured considerably in the past 12 months. We have reviewed our reporting processes, conducted an assessment of material issues and actively sought feedback from a number of our key stakeholders on issues they feel are of most importance. This has been a fruitful exercise and allows us to demonstrate our key performance outcomes for the fiscal year, but also encourages us to hone in on future challenges for the business and the industry more broadly.

"The report highlights that servicing our customers, supporting our employees, caring for the environment we live and work in and forming meaningful connections with the community is fundamental to the success of NCIG. I am very proud of everything our people have achieved in these areas this year," Mr Johansen said.

DOWNLOAD A COPY OF THE FULL REPORT AT www.ncig.com.au

NCIG continue to support those who support our community

The Community Support Program began in 2010 with the aim of giving back to the community in which Newcastle Coal Infrastructure Group resides. Since that time NCIG have assisted over 300 charities, events and projects that all have one thing in common, they make Newcastle and the region a better place for everyone.

Over the years NCIG have ensured that it really is a team effort when it comes to rolling out the Community Support Program and for the first time our technicians on D-Crew had the honour of being a part of the selection process.

"It is so important for employees to be involved in every aspect of the business, and the guys from D-Crew really embraced the spirit of the Community Support Program," said CEO Aaron Johansen.

"Making the phone calls and advising those successful recipients is one of the best parts and I am so glad they got to experience that."

NCIG spent the afternoon getting to know the recipients from the September round of applications when they hosted an afternoon tea at the beginning of December.

Newcastle Coal Infrastructure Group are proud to be supporting:

- The Cove Men's Shed
- Stockton Sharks Football Club
- Stockton Jellyblubbers
- Christmas Carols in Lambton Park
- Newcastle Meals on Wheels
- Soul Café Christmas Holiday Support
- Soul Café Friday Chill
- Hunter Region Botanic Gardens
- Fern Bay Public School
- Conservation Volunteers Australia
- Islington Village
- Multiple Sclerosis Limited



COMMUNITY SUPPORT PROGRAM

— Est 2010 —



Soul Café Friday Chill

Every Friday Night from 6.30pm
11th January - 29th March

Pacific Park, Newcastle

Grab a picnic blanket, some nibbles and be entertained by great local artists every week.

Proudly supporting Soul Cafe



Did you know?

Our people are always available to speak with our community. We would encourage you to get in contact should you have any questions regarding operations at NCIG.

ENQUIRIES REPORTING

24hr hotline: 1800 016 304

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NSW 2310



www.ncig.com.au