



Newcastle Coal

INFRASTRUCTURE GROUP

COAL EXPORT TERMINAL
KOORAGANG ISLAND, NEW SOUTH WALES

www.ncig.com.au
02 4920 3900

APRIL 2017

COMMUNITY NEWSLETTER



Newcastle Coal
INFRASTRUCTURE GROUP

Community
Open Day

SUNDAY 30TH APRIL 2017
from 10am-2pm

On Sunday 30th April 2017, NCIG will host a community open day, for the public to come in and get to know more about the organisation. It is an opportunity to show interested members of the community through the facility and have a closer look at what we do. It is also a chance for employees to share their work with family and friends.

The event aims to give behind the scenes look at the facility, with hourly tours of the site and staff on hand to answer any questions about NCIG and our activities.

To register for a site tour at the open day:
check the website www.ncig.com.au
call 4920 3900 (bh) 1800 016 304 (ah) or
email enquiries@ncig.com.au

community contact

message from the ceo

Welcome to the first NCIG community newsletter for 2017. This edition gives me the opportunity to provide an update on our 2016 performance and I'm pleased to report that NCIG had a productive year. During the year, we've seen 540 ships through the terminal and loaded a total of 52 million tonnes, our biggest year to date.

Coal is the largest export earner by value in New South Wales, with NCIG providing a core piece of infrastructure required to make this a reality.

NCIG plays a critical role in assisting countries in Asia to meet current and future power demands, utilising cheap, reliable and stable electricity. As part of a balanced, practical solution to rising energy demands, advanced coal fired PowerStation technology is increasingly being deployed across developed and developing Asian countries in order to increase efficiency and lower emissions. This advanced technology requires the use of high quality coal such as that exported through our terminal. Even as the price of coal continues to be highly volatile, the underlying demand for Newcastle coal exports has continued to rise, and I believe will continue to rise in the future.

One of the highlights of 2016, was the number of groups and volunteers that we had the opportunity to support. We've contributed more than \$200,000 to worthy community groups through our Community Support Program and have provided in-kind support to many more such as the Hunter Women's Centre and Marine Rescue Volunteers.

Our focus in 2017 is to increase opportunities to work with all our stakeholders and seek feedback from the community.

Our new website is just one way NCIG is improving communication and engagement with our stakeholders.

Our team is always available to answer your inquiries about NCIG's operations.

Feel free to get in touch – we are keen to hear from you.



Aaron Johansen | CEO

measuring corporate sustainability

NCIG has produced the inaugural Corporate Sustainability Report which aims to review how the organisation is tracking in the key focus areas of environment, community, local economy and our people.

Since commencing operations in 2010, we believe we have demonstrated our commitment to being a responsible organisation, embedding sustainability principles across the organisation. Our industry is operating in a time of rapid and fundamental change and the report is one way we can benchmark our operations and report performance to our key stakeholders.

Key Achievements:

- Completion of a compensatory habitat for migratory shorebirds. Birds have already arrived in the area.
- Recognition as a 2016 Employer of Choice from the Australian Business Awards.
- Community contributions are more than \$1.2 million since 2010.
- Supporting more than 200 projects & initiatives since commencement of operations.

The full report is available on the NCIG website. We hope you enjoy reading our 2016 Corporate Sustainability Report and we value your feedback.



shorebirds return after habitat restoration

The tidal wetlands around the Port of Newcastle are home to some of Australia's most threatened species and communities. The coastal saltmarsh vegetation community and numerous species of migratory wader birds are increasingly losing habitat along the Australasian-East Asian Flyway.

NCIG has recently completed a major biodiversity project to restore migratory shorebird habitat at Ash Island. Construction of the habitat included the restoration of 24 hectares of migratory wader habitat and the installation of an automated flood gate to manage tidal levels.

The program is already proving to be a success with critically endangered Curlew Sandpiper and Whimbrel seen within only weeks of the completion of mangrove removal works. This is the first migratory shorebird habitat restoration project of its type and scale conducted in Australia, perhaps the Southern Hemisphere.

For more information about the project or updates, visit the case studies section of our website: www.ncig.com.au/environment/environmental-case-studies



new website launched

Newcastle Coal Infrastructure Group (NCIG) has launched a new website to make it easier for stakeholders to communicate with us.

The new design is easier to navigate with updated information about the organisation's facilities, operations and activities. A key focus of the site is to answer commonly asked questions and provide opportunities for interested community members to get in contact with NCIG.

A number of case studies can be found on the website, including the successful programs NCIG developed to create and restore habitat for the endangered Green and Golden Bell Frog and Migratory Shorebirds. The site also contains behind the scenes photographs taken by employees, giving a glimpse of what it's like to work at the harbourside location.

To check out the new site visit www.ncig.com.au we'd love to get feedback!

**NEW
LOOK**



milestones + performance



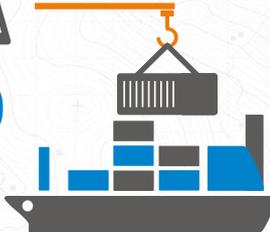
52 MILLION TONNES
LOADED IN 2016

164,637
TONNES
LARGEST VESSEL LOADED
in 2016 (Hisui Horizon)



7525
TRAINS
UNLOADED
IN 2016

540
SHIPS
LOADED
IN 2016



soul café celebrates community volunteers and supporters

NCIG employees recently attended a function held by Soul Café in celebration of the support received from volunteers and donors. Soul Café, which supplies hot meals to the highly disadvantaged in the Hunter region, operates with support of volunteers providing more than 250 hours a week to cover breakfast and lunch shifts. NCIG recently provided funding for the Christmas with Soul project, to help vulnerable people in the region celebrate Christmas with their family and to recognise the wonderful people that donate their time to deliver the café services.

Funds were also contributed to Christmas and New Year food and care packs to ensure people received food during the holiday period. Speaking at the function, HSEC Manager, Nathan Juchau, said NCIG was proud of supporting the Soul Café and the programs to support the vulnerable.

For more information about the Soul Café or to get involved visit the website www.soulcafe.org.au

NCIG welcomes UoN environmental students

More than 80 environmental science students from the University of Newcastle visited NCIG to get a practical demonstration of programs and initiatives at the coal terminal. The university students were taken on a field trip around the terminal and visited the Green and Golden Bell Frog habitat and newly completed shorebird habitat.

The interactive sessions provided practical learnings with the opportunity to discuss a range of environmental topics in a real workplace setting.

