



Charity Gala Partnership

NCIG held its biennial Ball on Saturday 1st September 2018 with proceeds raised from the event going towards refurbishing the Hunter New England Health's J1 Adolescent Ward at John Hunter Children's Hospital.

The Ball, which is organised by NCIG employees, is a chance for the organisation to celebrate their achievements and to give thanks to the many employees, businesses and community members who form the NCIG family. It is also a way of recognising and contributing to an outstanding community organisation such as the John Hunter Children's Hospital.

The event was a huge success, with the Gatsby themed event helping to raise a grand total of \$100,000. This was the sixth charity ball hosted by NCIG since 2012 and it is something they will continue to do into the future.

But it was not just NCIG who dug deep for this event, with contractors and vendors all showing their support through sponsoring the event as well. NCIG sincerely thanks it's employees, contractors and suppliers in making the night a huge success.



Kicking Goals

The Arnett's Program started with one man wanting to do more, not just for his sons, but for the wider Hunter community; which is why it kicked every goal needed to gain support from NCIG's Community Support Program.

Mark Midson first thought of creating an inclusive soccer program for children with special needs, such as Autism and developmental delays, back in 2016, and after gaining support from some "amazing people" it became a reality in 2017 with a squad of just 18 kids.

His desire to create such a program came from his autistic sons Bailey and Fletcher. Growing up they played mainstream football but the older they got, the larger the gap became for the clubs to facilitate their needs.

Just like any parents, all Mark and his wife Mel wanted was somewhere their kids could play sport alongside friends and remain active. After months of searching they came up empty handed and it became their mission to create a place where all children, of all abilities could belong and just play football.

"So many people came together and created something really special, they worked miracles to get these kids on the field and for that I am so thankful" said Mark.

"The final piece of the puzzle fell into place when the Edgeworth Eagles came forward and offered us not only the field but the funding to start".

So what is now known as The Edgeworth FC Arnett's Program is a place for everybody, where kids and their entire families come together for what is more than just a training session during the season.

"It's not only the kids who get so much out of this program it's the parents too" said Mel Midson, Mark's wife.

"We all know and understand what life is like with a child who has special needs, it's nice to be able to talk about the ups and downs with others who have similar stories".

When NCIG announced to Mark he was a successful recipient of the CSP program he joyfully explained that the support meant the program would now be able to cater for those who had previously missed out due to a lack of available funding.

During the 2018 season 65 kids with different levels of ability took part in the Arnett's Program, an amazing feat for one man and a significant contribution to the community.



Hunter community to benefit from new NCIG funding program

Newcastle Coal Infrastructure Group is taking its commitment to the community one step further by launching a new community investment initiative aimed at fostering long-term partnerships with locally based organisations who provide vital health, educational, environmental or community related services to the people of the Hunter. The Community Partnership Program is now seeking applications from suitable organisations who are looking for financial support of up to \$90,000 to implement or facilitate a grassroots program of significant community benefit over the next three years.

The Community Partnership Program will sit alongside the existing Community Support Program, which was implemented in 2010 and provides a one-off support payment to organisations for the purpose of purchasing equipment, assisting with events or short-term projects or programs.

Just like the Community Support Program, the new Community Partnership Program will accept applications, but will have a particular emphasis on one of our four investment focus areas (health, education, environment or people) in each round. The focus of the September 2018 CPP round is Education.

Anyone wishing to apply for the Community Support Program or the Community Partnership Program is advised to visit the NCIG website in March and September, when the applications are open.

Did you know?

Our people are always available to speak with our community. We would encourage you to get in contact should you have any questions regarding operations at NCIG.

ENQUIRIES REPORTING

24hr hotline: 1800 016 304

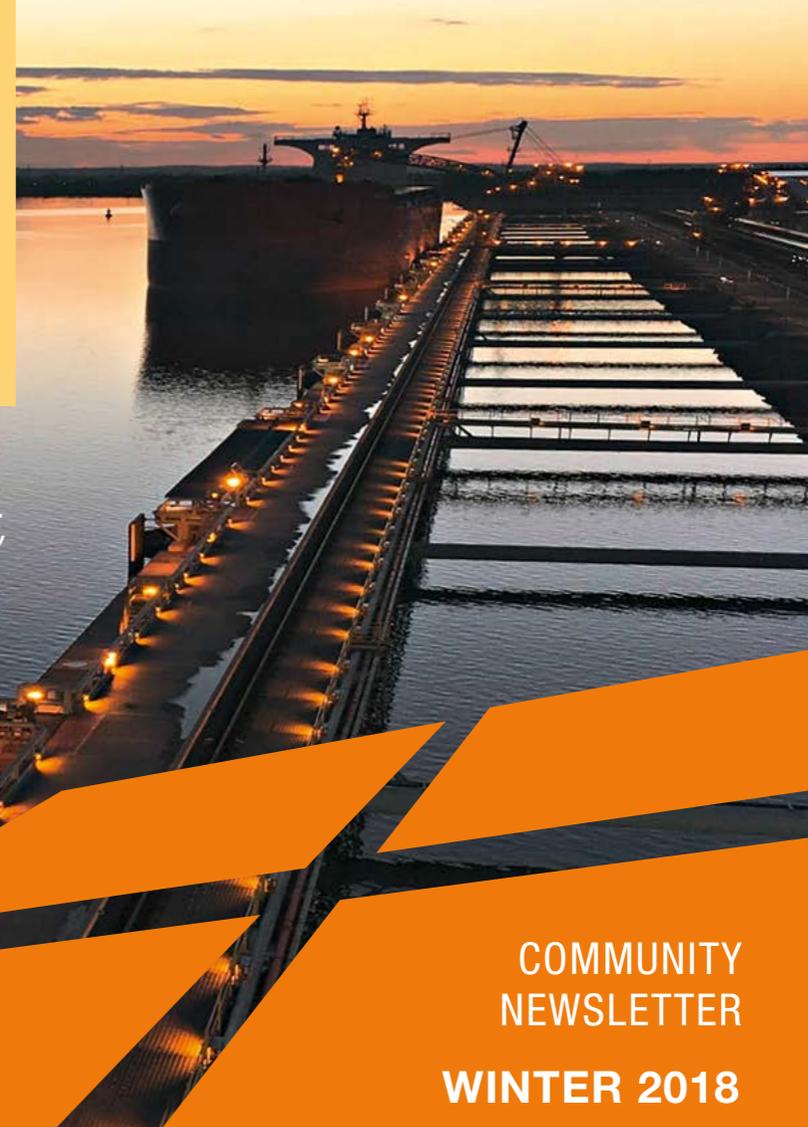
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COAL EXPORT TERMINAL
KOORAGANG ISLAND, NEW SOUTH WALES



COMMUNITY
NEWSLETTER

WINTER 2018

CEO Message

Welcome to the latest edition of our NCIG Community Newsletter.

It's this time each year we reflect on our organisation's performance and celebrate the areas we have excelled in, and identify areas we know we can improve. We take a look at how safely our people worked, how involved we were in the community and how engaged and supported our people are.



Our aim is to make sure our people get home safely each day. On this basis, it was encouraging to see that NCIG has one of the lowest rates when compared to other coal export terminals, both domestically and internationally. Our combined Lost Time, Medical Treatment and First Aid injuries during the last year were the lowest they have been since we began operating. This is a fabulous result and I'd like to thank all of the NCIG team for taking the time and always considering how safely they perform each task.

Our operational performance also remained strong with our plant reliability exceeding 98%, and our throughput in excess of 53 million tonnes. Despite this strong performance, the terminal has additional capacity and we feel we can meet our customers' growing demand moving forward.

Our environmental improvements over the last twelve months have also been encouraging. We conducted a review of our site water and dust management systems, with a number of improvement opportunities to be rolled out over the coming 12 months to improve water quality and further reduce dust generation under windy conditions.

We were encouraged by the recognition we received from our industry in receiving both the Environmental and Health Awards for Excellence at the 2017 NSW Mining HSEC Awards. We were also extremely proud to receive international recognition for our Migratory Shorebird Project. We were recognised in the prestigious "Working with Nature" award at the PIANC Awards in Panama in May. You can read more about this in our Autumn 2018 newsletter (if you missed it).

During the financial year our community investment initiatives saw us partnering with over 45 organisations through our Community Support Program. We feel immense pride when we see the outcomes of the CSP and the happiness and real benefits it provides to so many organisations and people throughout our community.

In the 2018/19 financial year we will take our commitment to the Hunter community one step further by implementing our new Community Partnership Program. This program will provide long-term partnerships over a three year period. You can read more about the Community Partnership Program on the back page.

I hope you also enjoy reading about a recent trip we took to Japan. We visited the Isogo Thermal Power Station – a next-generation power plant and consumer of coal, exported from the NCIG terminal. It was a remarkable experience to see first-hand how a power plant can harmoniously integrate into a city while having minimal impact on the local environment.

As the forecast growth for quality coal continues to climb, it's encouraging to see that our overseas customers, like us, are committed to continuous improvement and the health and wellbeing of the community in which they operate.

 Aaron Johansen | CEO



Keeping it Cool for Soul Cafe

Ensuring the disadvantaged have a warm meal on the table is now an easier feat for Soul Café thanks to a new refrigeration system installed in their Newcastle premises.

Thanks to a donation made by NCIG, the purpose built fridge freezer combination will allow Soul Café to store an additional 6800 litres of perishable items, allowing for greater meal planning and bulk purchasing and storage.

Soul Café provide hundreds of free meals every week for the highly disadvantaged, many of whom are homeless, have a mental illness, have substance abuse issues or live in poverty. For many, the meals are their only source of nourishment and chance to have meaningful and engaging conversations with Soul Café volunteers who genuinely care about their wellbeing.

Soul Café CEO Rick Prosser said the new refrigeration system would have a monumental impact on their operations.

"We're totally thrilled at what this is going to do for us in serving the poor and the needy. It greatly increases our capacity to rescue and steward food."

The 8000 litre walk-in fridge and freezer combination did not come without installation issues, with Soul Café being located in the second level of an old inner-city Newcastle office building. Not only was access difficult, there were also challenges with engineering and safety requirements.

NCIG's maintenance team provided ongoing support and advice to Soul Café to identify and source the right equipment needed for such a large refrigeration unit and ensure it met with all the necessary safety codes and regulations.

"NCIG really went above and beyond to help us get this project completed. We are so thankful for their expertise and support."

NCIG was one of three funding partners for the purchase of the refrigeration unit, with Port of Newcastle and Orica also contributing towards the costs.



NCIG visits next generation power plant

You would be forgiven for thinking you were seeing a couple of high rise buildings and a tall sculpture on the outskirts of a bustling city and not a coal fired power station – this was the takeout by NCIG's CEO Aaron Johansen when he and CFO John Kite recently visited the Isogo Thermal Power Station in Yokohama, Japan.

The high-efficiency, low emissions (HELE) plant is one of several destinations in Asia where NCIG exports coal to.

Taking the opportunity to tour the plant, Aaron Johansen said it was obvious the plant's owners, J-Power, had taken a considered approach to the local amenity when redeveloping the plant to incorporate the HELE technology.

"The Isogo plant leads the way in coal fired power production technology, Looking at the facility, you would be forgiven for thinking it was just a couple of tall buildings. Even the steam stacks have been designed in a way that is aesthetically pleasing from the local parkland." Mr Johansen said.

With traditional power stations operating at sub critical 35% efficiency, the Isogo plant operates at 45% efficiency – meaning it burns less coal

to produce more energy. The main difference at the HELE power plant is that the coal is burned under higher pressure and at higher temperature. The steam that is then produced can hit 600 degrees, spinning the turbines with greater force than a conventional coal-fired turbine.

"NCIG exported over 15 million tonnes to Japan in FY18, so it was great to see one of our end-users leading the way in coal-fired energy production, using coal from the Hunter region, delivered by NCIG," Mr Johansen said.



NCIG plants itself into World Environment Day

Tuesday 5th June saw NCIG once again participate in the Corporate Tree Planting Challenge, hosted by Conservations Volunteers Australia for World Environment Day. Seven teams from different businesses across Kooragang Island braved the rain and faced-off in a competition to plant as many trees as possible in just two hours.

Collectively, the seven teams planted a total of 3188 trees on the day. While NCIG did not win first place, we managed to plant our full allocation, which was the most trees by a team (600) and took out 3rd place in the competition, planting 60 trees per person. These trees were planted in Hunter Wetlands National Park on Kooragang Island, directly next to the 2300 trees planted in last years competition, which are thriving.

A big thank you to Conservation Volunteers Australia for spending a considerable amount of time removing the weeds and preparing the site for the event. The day was thoroughly enjoyed by all employees in the planting team.



FY18 Performance Statistics



7,246
trains unloaded
from our customers'
25 different mines



53.4Mt Coal
loaded on 544 vessels
to end customers at 17
different destinations



67% Reduction
in total injuries recorded
(Lowest in any FY since
terminal inception)



47 Hours
Average training
provided
per employee



A\$210,000
donated to 43 local
organisations through
our Community Support
Program



Eleven
Migratory bird
species recorded in
NCIG compensatory
habitat area

